

**From:** Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]  
**Sent:** 08 February 2017 16:08  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher; Daniel Ellis  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The allegations are from at least three residents of Burncroft Avenue.

They have alleged that he is coming up to their front door to shout abuse and threats and they have provided evidence to back up their allegations. Some of them have also alleged that he has confronted them outside the block and on different occasion have followed them up the communal staircase shouting abuse and threats and on at least one occasion have tried to prevent them from going up to their flat. They have also provided evidence to back up the allegations.

I am aware that some of these incidents have been reported to the police and it is up to the police to deal with them as they see fit. However irrespective of whether the accusations were dismissed by the police or not, they are very serious allegations and if true, constitutes a breach of tenancy conditions and they need to be addressed by the council. It is therefore very important that we meet with Mr Cordell to discuss the allegations made against him and give him the opportunity to respond to them.

We are not aware that Mr Cordell's neighbour allegedly "got around 7 of his friends" to intimidate and harass him for no apparent reason. Mr Cordell did not report the incident to the council and I will advise him to report it through the appropriate channel and provide the name and address of the neighbour to enable us to investigate and take appropriate action. He should also report the matter to the police.

With regards to your concerns regarding the nature of the flooring in the two flats above your son's. We have inspected one of the flats and we have made an appointment to inspect the second flat. I will arrange for a noise impact assessment to be carried out as soon as we complete our initial investigations to determine the level of noise transmission and make appropriate recommendations if necessary. We will need access to Mr Cordell's flat to enable us to investigate this matter and we will contact him in due course to arrange access.

You have stated that it is not Mr Cordell that is harassing his neighbours and that it is his neighbours that is harassing him. Could you please ask Mr Cordell to provide evidence of this to enable us to investigate and take appropriate action if necessary.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 07 February 2017 17:02  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Sarah Fletcher <[Sarah.Fletcher@enfield.gov.uk](mailto:Sarah.Fletcher@enfield.gov.uk)>;