

**From:** Linda Wentum [Linda.Wentum@Enfield.gov.uk]  
**Sent:** 28 September 2017 14:22  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** FW: Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

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Lorraine - FOR YOUR INFORMATION

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**From:** Linda Wentum  
**Sent:** 28 September 2017 14:20  
**Subject:** Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Madeleine

Lorraine the mother of our tenant MR SIMON CORDELL phoned on 0208 245 7454/07807 333545 regarding an ongoing issue that both Sara Fletcher and Obie Ebanks were both dealing with and have left. The noise coming from the floor of 113 Burncroft is so excessive because of the floorboards that it is affecting her son's health who already has mental health issues. 117 Burncroft a leaseholder has wooden floor and she has raised the issue again and again and that also has not been addressed.

Kind regards

Linda Wentum  
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**Customer Gateway**  
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