

**From:** emmanuel [emmanuel@vlssolicitors.com]  
**Sent:** 12 December 2017 10:23  
**To:** 'Lorraine Cordell'  
**Subject:** RE: Simon Cordell  
Dear Ms Cordell,

Further to your email, I spoke to you on the 28 November and updated you on the case. Since then I have not heard or received anything from the court or Enfield Council.

I am waiting for the court to give Directions and until this is done nothing can be done.

As to the noise or problems from the neighbours I will advise that you follow the council's policy and continue to report to the council and possibly Police. Given that the matter before the court is on the same issue, it will be an abuse of process to commence another proceedings on the same matter and I will not do that.

Please be reminded that you have still not provided me with Simon's signed authority that he has mental health problems. Unless I receive this I will seek to amend his defence that he has no mental health problems in accordance with his instructions.

Regards,  
Emmanuel Onwusiri

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 11 December, 2017 5:02 PM  
**To:** emmanuel@vlssolicitors.com  
**Subject:** RE: Simon Cordell

Dear Emmanuel

I have not heard from you I sent you a text asking for some information on the 28/11/2017 could we still get copies of anything you have got from Enfield Council or the courts.

I was wondering if you have heard anything from the court regarding what is going on with the case, my son is living in hell with what is going on and Enfield Council have said they will do nothing about it and will not respond to us and that everything has to go through you as you are his solicitor.

The neighbours have not stopped and he is finding it really hard they are not letting him sleep which is having a huge effect on his health, the other day he could not take no more and had to call the police again, the police did turn up at his flat which is a shock as so many times when calls are made from my son the police do not turn up, they did take a report once again and did speak to the neighbours at 117, the police said they were also going to send a special neighbourhood police officer out, so we are waiting for a date for them to come if they do.

When the police was there I told them about the new neighbour at 113 having the same issues with the banging from 117 which he has reported, the neighbour also allowed me to go into his flat to show me how bad the flooring is, which has also been reported by him.

I know time and time again we have put complaints in about the flooring and how bad it is as my son can hear everything as there is no sound proofing to the flats, you would have through before moving someone new into the flat the council would have done something about it, but they have not the whole flooring is so bad even the new neighbour can not stand it and has reported it many time, the council told him not to put carpet until they look into it like they have not been told before about the flooring, the neighbour was shocked when I said I had reported this many time before he moved in, the new neighbour even said he does not know how my son has taken this for so long as it is very bad even if carpet was put down this would not have an effect to cover as the flooring is to bad, and as soon as he moved in started to report it. and the banging from the floor above him which is 117, I asked him if the banging would he say it was normal living that was causing this he said no way they are banging there floor with something and he did not understand why they were doing it.