I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]

Sent: 04 April 2018 14:32 **To:** lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 04 April 2018 14:10

To: Sokol Anna M - HQ Strategy & Governance < Anna. Sokol 2@met.pnn.police.uk >; SAR Mailbox - DPA

Enquiries <SARenquiries@met.pnn.police.uk>

Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take.

I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] On Behalf Of

DPAMailbox-.SAR@met.pnn.police.uk

Sent: 27 March 2018 11:04 **To:** lorraine32@blueyonder.co.uk

Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641 REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS,