

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 11 May 2018 08:57  
**To:** 'SARonlineapplications@met.pnn.police.uk'  
**Subject:** RE: Subject Access Request Simon Cordell 2018020000641  
**To Whom It May Concern:**

I am writing this Email to find out what is going on with the subject access request submitted on the 14/02/2018 this is way past its deadline and i need the information

Regards

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**From:** <DPAMailbox-.SAR@met.pnn.police.uk>  
**Date:** 27 March 2018 at 11:04:21 BST  
**To:** <lorraine32@blueyonder.co.uk>  
**Subject:** Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641  
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

**Anna Sokol** | Administration Assistant for Privacy Team | Strategy and Insight |  
Strategy and Governance | Met HQ | Metropolitan Police Service  
**Telephone: 020 7161 3500 Email: DPA Mailbox - SAR**  
**Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF**