

much earlier than they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

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**From:** Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]  
**Sent:** 04 April 2018 14:32  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 04 April 2018 14:10  
**To:** Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>  
**Subject:** FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,  
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

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**From:** Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk  
**Sent:** 27 March 2018 11:04  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641  
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by