Dear Ms Cordell,

Thank you for your emails.

I have made enquiries with our housing allocation manager and since Mr Cordell is an existing council tenant, he will need to apply for a transfer, so he does not need to make a new rehousing application.

This transfer application must to be done via Simon Cordell's neighbourhood officer. I have emailed the officer in question and will ask him contact you as soon as possible. Can you please provide me with a preferred contact number so the officer can make an appointment with you and Mr Cordell? I have copied Mr Cordell's solicitors to this email.

Kind regards, Ludmilla Iyavoo Solicitor Corporate Team Legal Services Enfield Council Silver Street Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 10 August 2018 14:18

To: Ludmilla Iyavoo

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

I believe what we need as this is what we have just been told on the phone we need to do a housing management transfer to be able to get this done as Simon should not need to fill out a new housing application as he is already a tenant.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 10 August 2018 13:38

To: 'Ludmilla Iyavoo'

Subject: RE: Simon Cordell

Dear Ludmilla Iyavoo

Could you please send me the link to the application form as I have been looking all day my brother even went up to the civic centre and they could not give him a link they said there is not one.