From: Lorraine Cordell [lorraine32@blueyonder.co.uk] Sent: 05 December 2018 14:17 To: 'Rachel Yona' Subject: FW: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001.pdf; Simon\_Cordell\_authority\_Letter-Mental-Health-28-11-2018.pdf Dear Rachel Yona

I forgot to forward you in with this email please accept my apologies.

## Regards

## Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: FW: Private & Confidential : Trust Response

## Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

## Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk] Sent: 28 November 2018 18:36 To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu' Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: Private & Confidential : Trust Response

Sent on behalf of Jinjer Kandola, Chief Executive, Barnet, Enfield & Haringey MH NHS Trust

Dear Mrs Cordell

Please find attached the Trust's response for your attention.

Yours sincerely

Tracy Periclis Executive Assistant to Chairman, Mark Lam Executive Assistant to Chief Executive, Jinjer Kandola Barnet, Enfield & Haringey MH NHS Trust Trust HQ, Orchard House St Ann's Hospital St Ann's Road London N15 3TH Tel: 020 8 702 6000 <u>Tracev.periclis@nhs.net</u> Line Manager: Katia Louka, Trust Secretary