

clarify what information is required and in which departments it is likely to be held.

When we receive your reply, we shall provide you with a further update.

Should you have any queries in the meantime

Kind regards

Kailey Plahar  
Statutory Complaints and Access to Information Officer  
Complaints and Access to Information Team  
Chief Executive  
Enfield Council  
Civic Centre  
Silver Street, Enfield  
EN1 3XA

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**From:** Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
**Sent:** 08 January 2019 13:55  
**To:** Kailey Plahar <[Kailey.Plahar@enfield.gov.uk](mailto:Kailey.Plahar@enfield.gov.uk)>  
**Subject:** RE: Your request for information (Our ref: CRM SAR 1085)

Dear Kailey Plahar

I am writing regarding the below email case number CRM SAR 1085, I am sorry about the time that it has taken me to reply but I have been very busy. You state you do not have a authority Letter on your systems for me to act on behalf of my son Simon Cordell, But there is in place letters of authority across Enfield Council for me to dealt with everything for my son. So I can not understand why you can not find them as many have been sent over can you please look into this and see why you feel I do not already have authority as it has never been removed.

Regards

Lorraine Cordell

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**From:** Kailey Plahar [<mailto:Kailey.Plahar@enfield.gov.uk>]  
**Sent:** 04 December 2018 12:55  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Your request for information (Our ref: CRM SAR 1085)

Dear Ms Cordell

We note that you have raised a request for information which relates to another person. In line with the Data Protection Act 2018, we are unable to correspond with you on these matters. Where a request for information is made on behalf of somebody else, we need to confirm that they are happy for you to access their personal information. Should Simon Cordell want you to act on their behalf and access their personal information, he will need to provide us with their signed written agreement to the complaint issues raised and for you to proceed with these on their behalf.

We note that your request is for 'all data that is held about me on Enfield Council systems all departments'. As your request does not provide us with much detail, we need you to clarify the specific information you are looking for.

In order for us to retrieve relevant records, we would need to know where your personal information could be located and it would greatly help our search if you are able to give us more details regarding: