From: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [beh-tr.records@nhs.net] Sent: 22 January 2019 16:26 To: Lorraine Cordell; Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) Subject: RE: Health Records Subject Acess Request S.C.

Importance: High Dear Lorraine and Simon

Thanks for your email below which I just initially wanted to acknowledge receipt of and I will forward your concerns to the appropriate team so they can respond.

Kind regards

Christine Devaney Medical Records Manager Barnet, Enfield & Haringey Mental Health NHS Trust Edgware Community Hospital | Ground Floor | Dennis Scott Unit | Burnt Oak Broadway | Edgware | HA8 0AD Mobile: 020 8702 4371 Email: <u>cdevaney@nhs.net</u> Facebook: <u>www.fb.com/behmht</u> Please note that my old email address <u>christine.devaney@beh-mht.nhs.uk</u> will no longer work from 1st September 2018. Please use <u>cdevaney@nhs.net</u>

Manager: Doreen Todd Information Governance Manager Ground Floor, Dennis Scott Unit Edgware Community Hospital mobile 020 8702 4134 doreentodd@nhs.net

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 January 2019 15:19
To: Records (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: RE: Health Records Subject Acess Request S.C.

Dear Christine Devaney

I am writing in regards the SAR that was requested and received on the 25/01/2019, it seems there is a lot of information that was requested that is missing,

It also seems you have been limited with the data that has been supplied which is held on the RIO system as there has been limited data and dates inputted,

- Date Range Criteria = Care provision time,
- Start Date = 12 October 2018 13: 50, End Date = 4 December 2018,

May I ask why so much data is missing which was requested from the RIO system, the request that was submitted asked for all data?

May I also ask why so much data is missing from the main file bundle and why so many emails and attachments are missing?

When the request for my data was submitted we asked for all data from all systems and this does not seem to have been done and there is limited data that has been sent.

Could you please get back to me regarding this, and supply all data that you hole on me.

Regards

Simon Cordell Lorraine Cordell

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