

post to ...

Financial Ombudsman Service
Exchange Tower
London
E14 9SR

please tick ✓ to show you have ...

- enclosed a copy of the business's last letter to you.
- enclosed copies of other relevant information.
- included everything you want to tell us about your complaint.

0300 123 9 123 or **0800 023 4567**

*calls are recorded for training
and monitoring purposes*

fax 020 7964 1001 dx 141280 Isle of Dogs
complaint.info@financial-ombudsman.org.uk
www.financial-ombudsman.org.uk

- We will use the details you give us on this form to see if we can help you with your complaint.
- We may need more information from you. And there are rules and restrictions that may apply.
- If we can't help you, we will give you the chance to query anything you don't understand or agree with.