

Jessica: Rights

PC G: Em does he have to notify you of any vehicles

Jessica: When a client purchases a vehicle they have 14 days to make us aware. If they didn't within 14 days they don't make us aware then they're not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now we would ask because he could just say he bought it yesterday or a week ago and we would still cover him.

PC G So it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something he is covered for

Jessica Certainly not

PC G: That's not something he is covered for

Jessica: No certainly not

PC G Can I just get your name obviously for my notes

Name: Jessica Kempton DOB 02.02.1992 Phone: 0208 530 1822

Underwriting Department

PC G Thanks very much for your help

22.11.2013 Emails:

[vrescharlton@met.police.uk](mailto:vrescharlton@met.police.uk) at 17.14 hrs – no reply

[charltondocuments@met.police.uk](mailto:charltondocuments@met.police.uk) – forwarded email of 22.11.2013. This email was sent on 24.11.2013 at 13.33 hrs

Email read on 24.11.2013 by [Rob.Guy@met.pnn.police.uk](mailto:Rob.Guy@met.pnn.police.uk) read the email on 24.11.2013 at 17.02 hrs

Emailed broker on 25.11.2013 at 10.06 hrs email [martinjenkins@broadshawdirect.com](mailto:martinjenkins@broadshawdirect.com) – all emails sent to compound forwarded.

Spoke to PS complaint made on CAD6768/14NOV/13

Cost of recovering the van £190 Ref: 474782

**Details of search of van: KGM recording. (FROM RECORDING  
26\_11\_2013\_11\_53\_Kelly Tiller Kelly call to compound**

Thank you for calling KGM ..... introduction hold whilst we connect you to our underwriters

Charlton Car pound: Good afternoon James speaking

James KMG: Hello James is Kelly there please. Whose calling please?

Charlton Car pound – Car pound Metropolitan police service

James KMG: Yeah one second please. Okay I will just put you through

Kelly Tiller – Hello Kelly speaking

Gareth: Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I'm dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle

Kelly: Correct yeah