

**From:** [Ned Johnson](#)  
**To:** [Lorraine Cordell](#)  
**Cc:** [Andy Higham](#); [Robert Oles](#); [Theresa Dodd](#)  
**Subject:** RE: RE FOI 11845 [SEC=UNCLASSIFIED]  
**Date:** 11 January 2016 12:17:36  
**Attachments:** [image006.png](#)  
[image007.png](#)

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Classification: UNCLASSIFIED

Dear Ms. Cordell,

Thank you for your email; I have rechecked our database and indeed, I did make a mistake and missed one complaint which was received by our Residential Noise Team on 20/04/14, it was the only complaint received by the Council prior to the ones listed in the FOI response sent to you. The officer who received the complaint tried to contact the customer who made it on several occasions but was unable to do so and as such we were unable to verify the complaint. The next complaint received was then on 18/05/14 as stated in my original response.

We did not receive any further complaints after June 2014 in regard to the Man Building and therefore as far as we were aware the matter had been resolved.

A Noise Abatement Notice was not served on the squatters as we would not have been able to verify any names given, if indeed they would have given a name and it would have been unenforceable as it is extremely unlikely that we would have been able to take anybody to court who was squatting. The line taken was to pursue the owners of the building who then needed to evict the squatters and secure the premises, which they did; serving a Noise Abatement Notice would have had no effect on the owners as they were already taking the necessary steps to stop the problem.

Yours sincerely

Ned Johnson  
Principal Officer Pollution  
Pollution Control & Planning Enforcement  
Planning, Highways & Transportation  
Regeneration & Environment Department  
Enfield Council

[www.enfield.gov.uk](http://www.enfield.gov.uk)

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**From:** Lorraine Cordell [mailto:[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)]  
**Sent:** 05 January 2016 16:59