and I have not deleted them err, yet in another email you will have a response fast and directly but it is still going on now and it is now February and sill nothing.

Marry: No response.

Louise Brown: It can take up to four months latter.

Mother: Yes I Know.

Louise Brown: Any way.

**Mother:** And I have even been up because he has knocked on her door a few times when she was bad and really banging the council has "Muttering" A bit so that you do not hear it so badly so bad when she is constantly banging.

**Mother: I** mean, even the other day he had his entire bathroom ceiling flooded and it knocked his entire electric out and basically he had to call the Emergency.

Louise Brown: Yes the Emergency.

**Mother:** And he went upstairs to say to her you have got a leak and it is all Flooding through my bathroom then and then the council come out and then she well it seems she has cleaned the mess up.

Louise Brown: Hmm.

**Mother:** And basically they have re-laid the whole of her pipes like they have re laid his heating because they were having issues with the heating systems so they re-laid the pipes over the wall.

Katie: You can see them on the walls over there.

Louise Brown: Yes.

**Mother:** And basically he turns round and they turned round, then they phoned me and they said has the ceiling dried out yet as they had to disconnect the whole light

Simon: My bathroom light is disconnected right now.

## Mother: And.

Louise Brown: Yes.

**Mother:** And then I contacted them back the next day and I said to them the ceiling is still to wet to actually re connect that back up it would be dangerous.

Katie: So is there still no electric in the bathroom.

**Mother:** And I said you are going to need to leave to your going to need to let it dry out before you come and reconnect it back up, then I got a phone call from them say now they believe the leak is coming from 117 that is the third floor up.