

Police Officer; and that is of to days date and that is to be passed through to the borough and that is of today's date

Simon; and the days date is the 16th of the 2nd 2017

Police Officer; it certainty is

Simon; and you have put a message for me on the computer for Ian referial who is took over Jane Johnson's job back in regard's to

Police Officer; sir you are clearly looking to argue with some one

Simon; no I am not I am just trying to be straight with the facts madam

Police Officer; and I am telling you now that I have passed this on

Simon; I am not trying to argue with you I am just trying to be straight with the facts

Police Officer; and I have to go because I have other people I need to help

Simon; I can appreciate that but the call centre is built to handle 15,000 call's a day and if there was a football match on right now my one call should be a problem

Police Officer; and I have got to go right now

Simon; but my safety is a bigger concern as one person calling

Police Officer; phone put down

17/02/2017

Tape recording five z0000056

Out going call

Metropolitan Police introduction

Police Officer; Hello Metropolitan police what is your reason for calling

Simon; hello I have a few reason's to call I have general questions to ask your self, hum, basically my name and I Mr Simon Cordell and I would like to find out, I put in to cad number recently on the 16th and the 11th I believe in regards to asking an Ian rafial, who is the Sergeant of Edmonton police station to call me in regards to his officers that he is in charge of and notes were put down on the cad and I still have not revived a call back within 24 hours and it has been three days now and I still have not revived a call back in regards to this, so I was just wondering if you could put another cad in again asking him to call me again, because I have yes still to get his call and can I get a Cad number for this call please

Police Officer; yes of course you can

Simon: that is possible? all so I have another question I would like to ask

Police Officer; yes go on