

**18/03/2017**

Tape recording five z0000056

Out going call

Metropolitan Police introduction

**Police Officer;** hello police what is your reason for calling

**Simon;** hello I have got important information that I need to tell some body I would like to speak to a sergeant he is the only person that I will talk to is t hat possible please

**Police Officer;** no I am sorry that is not possible I am affired

**Simon;** why is it not

**Police Officer;** err you can speak to a police office which is what I am

**Simon;** is there not a is it not possible is there not always a Yf inside the police

**Police Officer;** there is always a what sorry

**Simon;** is there not like a yf or yah or y1 or something like that that is always behind you or something

**Police Officer;** I am a bit I am a bit confused sorry

**Simon;** so you have, like a ye2 or a cex sc police officer

**Police Officer;** you have called 101

**Simon;** no I called 0207230 this is the call centre no

**Police Officer;** yes

**Simon;** and you are Met cc and Met cc has always has like a superior officer who is in charge of you lot normally or something like that a yah or some thing like that is it not

**Police Officer;** no, no

**Simon;** so it is just yourself will you deal with

**Police Officer;** I think what you acutely trying to say from my own experience of being a police office did you say ye2 I take it that you live in Enfield

**Simon;** yes that is correct

**Police Officer;** yes, so what ye2 would be is the petrol sergeant at in

**Simon;** yes in Edmonton

**Police Officer;** in Enfield

**Simon;** and I accept that

**Police Officer;** the borough of Enfield

**Simon;** but normally the 999 call centres have a manager a duty manager that is of a higher rank to yourselves yes, it does not matter if you can deal with what I want then you can do that

**Police Officer;** I am pretty show that I can deal with it