advised by the contractors on site there was no proof that it was caused by the actions of your son. As far as I am aware this issue was originally raised due to there being a problem in the block as a whole and then was investigated and eventually resolved.

In view of the fact that this matter has now been resolved, I am satisfied there is no need for any further investigation into this matter.

I will contact you again in 7 days from the date of this correspondence to update you on the issues I have agreed to look into, should you wish to discuss any of the above please do not hesitate to contact me on above number.

Yours sincerely

Obie Ebanks Neighbourhood Team

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected