

Dear Ms Cordell

I am not aware of any outstanding repairs to your sons property.

The surveyors who attended the inspection reported back that the heating was fully operational and the detectors are also working.

Mr Cordell can report any new repairs to telephone 0800 40 80 160 - option

Yours sincerely

Jackie Gubby

Housing Manager Tenancy

Management

The

Edmonton Centre

3644 South Mall

Edmonton

Green

N9 0T

“Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.”

Sent: 03 November 2015 11:16

From: Louise Brown

To: Lorraine Cordell; Jackie Gubby

Subject: RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to - date will be sent to your son Simon Cordell.

Yours sincerely

Louise Brown

Anti Social Behaviour officer

Community

Safety Unit