From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk] To: Louise Brown'; Jackie Gubby Subject: RE: Simon Cordell Complaint [SEC=PROTECT] Louise Brown / Jackie Gubby,

I have still not had a reply to my complaint to ASB unit dated the 16/10/2015. Louise Brown your last email was dated the 03/11/2015 where you said you would send a response outlining action to date, this has not happened and I fill that my complaint is not being dealt with correctly. Therefore I would like this to go to stage 2 complaints, as nothing is being

done. Could you please make sure this is handed to the right department that deals with stage 2 complaints? And email me so I know this has been done.

Regards

Lorraine Cordell Simon Cordell

## 15 February 2016 11:03

From: Lorraine Cordell <u>lorraine32@blueyonder\_co.uk</u> To:' Louise Brown' jackie.gubby@enfield.gov.uk' Subject: FW: Simon Cordell Complaint [SEC=PROTECT]

Attachments: Louise Brown Jackie Gubby doc;

Simon\_Cordell\_authority\_Letter\_26012016.doc

Dear Louise Brown / Jackie Gubby