

**Police Officer;** and that is of to days date and that is to be passed through to the borough and that is of today's date

**Simon;** and the days date is the 16th of the 2nd 2017

**Police Officer;** it certainty is

**Simon;** and you have put a message for me on the computer for Ian referial who is took over Jane Johnson's job back in regard's to

**Police Officer;** sir you are clearly looking to argue with some one

**Simon;** no I am not I am just trying to be straight with the facts madam

**Police Officer;** and I am telling you now that I have passed this on

**Simon;** I am not trying to argue with you I am just trying to be straight with the facts

**Police Officer;** and I have to go because I have other people I need to help

**Simon;** I can appreciate that but the call centre is built to handle 15,000 call's a day and if there was a football match on right now my one call should be a problem

**Police Officer;** and I have got to go right now

**Simon;** but my safety is a bigger concern as one person calling

**Police Officer;** phone put down

**17/02/2017**

Tape recording five z0000056

Out going call

Metropolitan Police introduction

**Police Officer;** Hello Metropolitan police what is your reason for calling

**Simon;** hello I have a few reason's to call I have general questions to ask your self, hum, basically my name and I Mr Simon Cordell and I would like to find out, I put in to cad number recently on the 16th and the 11th I believe in regards to asking an Ian rafial, who is the Sergeant of Edmonton police station to call me in regards to his officers that he is in charge of and notes were put down on the cad and I still have not revived a call back within 24 hours and it has been three days now and I still have not revived a call back in regards to this, so I was just wondering if you could put another cad in again asking him to call me again, because I have yes still to get his call and can I get a Cad number for this call please

**Police Officer;** yes of course you can

**Simon:** that is possible? all so I have another question I would like to ask

**Police Officer;** yes go on