

Outcomes for applicants who refuse an offer of a home

Outcomes for applicants who have received a formal written or verbal offer of a social rented home whether they bid for through the Choice Based Lettings System or through a direct offer, and which they refuse or are deemed to have refused are set out below:

- Group 1 – Exceptional and Emergency Transfers
Where Enfield has agreed a transfer of an existing social rented tenant for Exceptional and Emergency reasons (Group 1) the applicant will be made one offer of a suitable alternative home. If that offer is refused the applicant's status of Exceptional and Emergency Transfer will be removed and no further offers of accommodation will be made.
- Group 1 – Social Rented Severely Overcrowded Transfers
Where Enfield has agreed a transfer of an existing social rented tenant who is severely overcrowded (lacks two bedrooms) (applicant in Group 1) and the applicant has refused two offers of a suitable alternative home (whether these were chosen by the applicant through the CBL system or made by direct offer), the applicant will be unable to access the choice based lettings system or receive a direct offer of a social rented home for a period of 12 months
- Group 2 – Social Rented tenants who have to move because their estate is being rebuilt
Where an applicant in Group 2 (existing social rented tenants who have to move because their estate is being rebuilt) has refused two offers of a social rented home (whether these were chosen by the applicant through the CBL system or made by direct offer), a Possession Order will be sought to protect the Council's and other tenants' interests in ensuring the estate regeneration programme is not held up. A third and final offer that meets the requirements of the household will be made when eviction is due.
- Group 3 Applicants
For applicants in Group 3 the outcome for refusing offers is set out in the table below: