| Categories of applicant | No. of offers applicable | Outcome if offers refused |
|--|--------------------------|--|
| Applicant is homeless but Enfield Council does not owe the full homelessness duty towards them (includes non-priority homeless and intentionally homeless cases) | 1 | No further offers will be made. Housing application will be cancelled. |
| Emergency & Exceptional Priority requiring an urgent move (e.g., as part of a National Witness Mobility Scheme, Enfield children safeguarding cases, etc.) | 1 | No further offers will be made. Housing application will be cancelled. |
| Applicants referred through Enfield's established Multi Agency Public Protection Arrangements (MAPPA) | 1 | No further offers will be made. Housing application will be cancelled. |
| Enfield's Fostering and Adoption Panel quota cases for homes with 3 or more bedrooms | 2 | No further offers will be made. Housing application will be cancelled. |
| Private rented sector tenants or living with family or friends Lacking 3 bedrooms Lacking 2 bedrooms Lacking 1 bedroom | 1 | No further offers will be made. Housing application will be cancelled. |

- Group 4 Pre-9th November- 2012 applicants: Households in accommodation provided by Enfield Council owed a full housing duty under the homelessness law. Where the household has refused two offers of a Council or Housing Association home (whether these were chosen by the applicant through the CBL system or made by direct offer), the Council will discharge its duty towards the household and cancel their accommodation. The household will be expected to either take the second offer of a social rented home or make their own housing arrangements.
 - Group 5 Applicants applying homes which assist with mobility needs. Applicants in this group have a wide range of mobility and access needs. Enfield Council will work with applicants in Group 5, through its Occupational Therapy service, to ensure applicants' mobility and access needs are met. However, there is a severe shortage of social rented housing in the borough, particularly of mobility- and wheelchair adapted homes. The Council will try to meet all needs possible through assisting with adaptations to suitable homes but will require applicants to make compromises. For example, a suitable home may not always be in the area of choice an applicant wants.