

For your Information

If your tenancy has ended, for example on the enforcement of a possession order or if you are not the tenant due to being left in use and occupation, payments are accepted for use and occupation of the property.

Please note any payments made less than 5 working days before the date of the statement may not be included.

If you are in receipt of Universal Credit, which replaces Housing benefit, it will be your responsibility to pay your rent direct to us from your Universal Credit payment.

Explanation of codes

HB - Housing Benefit

B/F - Balance brought forward

Manual adjustment - amounts manually credited or charged to your account

Debit adjustments - your account has been adjusted and the adjustment has been backdated

Standard debit - Weekly rent

Enfield Connected

Sign up for an online Enfield Connected account today to Save Time and Do It Online.

Enfield Connected puts lots of Council services in one place making it easier for you to report issues, request information and pay for bills quickly, and at a time which suits you best.

As an Enfield Council tenant your Enfield Connected account will also allow you to:

- Pay your Housing Rent
- Check your balance and payment history
- Use our benefits calculator to check your entitlement to benefits and apply for them online
- And more...

You can use your Enfield Connected account from almost anywhere using your smartphone, tablet or laptop. If you do not have access to the internet or would like help to set up your account, most Enfield libraries offer free use of their computers and have staff on hand to help you sign up for an Enfield Connected account.

Sign up for your Enfield Connected account today at: www.enfield.gov.uk/connected