4 If you are behind a router or firewall, you will need to open and forward the correct ports for the services you wish to run.

Port Forwarding Guides

Not sure which ports to forward? Check out this list of common ports and what they are used for.

Device Configuration Assistant

Not sure how to set up your account or your hostname on your own?

Our Device Configuration Assistant will walk you through device configuration and port forwarding to help ensure your hostname and network are properly configured from the start.

Go to the Device Configuration Assistant now to begin the configuration process.

Need Help?

Our Getting Started Guide is a great resource for additional configuration assistance. If you still need help, please open a support ticket, or give us a call, 775-853-1883. Our In-House Customer Support Team is here to help.