From:	Rewired Rewired <re_wired@ymail.com></re_wired@ymail.com>
Sent time:	15/12/2020 06:32:48 PM
To:	Kay Osborne <kay.osborne@enfield.gov.uk></kay.osborne@enfield.gov.uk>
Subject:	Re: Your Claim

Dear Miss Kay Osborne

I have received your email and will be doing my best to comply with your request in as short of a time scale as possible. This will include the following;

1) To provide you with the relevant documentation by my chosen method. "Website Links" regarding my claim.

As explained I hope to be able to provide you and others with the associated web links within the next couple of following days, as of today's date but due to the complexity and size of the claim doing so, is a hard job to complete in all aspects, but i will endeavour to do my utmost best and hope to be back in contact with you soon.

Many thanks Mr. Simon Cordell

On Tuesday, 15 December 2020, 18:06:49 GMT, Kay Osborne <kay.osborne@enfield.gov.uk> wrote:

Dear Mr Cordell

I am writing to confirm that we had a telephone conversation this afternoon, in which you provided a detailed background regarding the circumstances of your claim. We agreed that you would provide confirmation to me that the documents were available to be viewed by our Insurers and their representatives.

Once you have checked that all the documents are accessible please can you confirm in an email, with details of where our Insurers and their representatives can locate said documents.

I look forward to hearing from you in due course.

Kind regards

Kay Osborne Dip Cll

Insurance Manager

London Borough of Enfield

Silver Street

Enfield

EN1 3XY

020 8379 3003

insurance@enfield.gov.uk

Direct dial 020 8379 1476

Direct email kay.osborne@enfield.gov.uk