Dear Karen Hale

I was wondering if you sent a copy of this to my son via his home address and if so on what date? Or has it just been sent to me?

If you could also please send me a list of all dates and times my son has called and for what reason he has called for the past year, highlighting dates where you state he has been Vexatious and Unreasonable I would be most grateful.

Also I am sorry for the updated email the reason is due to me reading the letter fully what you have written, can you also please supply me with dates in the last year I have contracted the council for my son regarding the issues listed in the letter dated the 23/06/2020, again highlighting all dates and times you state I have been Vexatious and Unreasonable.

1. I believe I contracted the council named officer once after the letter dated 27/06/2020 which I had no reply to.

2. The other contract I had was due to an ongoing court cases, which most of the time my son's solicitors was contracting the council towards the end of the case, I had to address the council directly as my son no longer had a solicitor acting for him.

3. The only other time I had contract was when the MP was addressing issues regarding a court order which the court made which the council did not comply with.

4. And the only other time I have had contact is due to repairs that needed doing to my sons flat.

Could you therefore supply me with the above information as soon as possible so this can be addressed in a timely manner.

Regards

Lorraine

From: complaintsandinformation <complaintsandinformation@enfield.gov.uk>
Sent: 24 June 2020 15:33
To: 'Lorraine32@blueyonder.co.uk' <Lorraine32@blueyonder.co.uk>
Subject: Letter regarding contact with Enfield Council [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mr Cordell,

Please find attached letter for your attention regarding communications with the Council.

Yours sincerely

Karen Hale
Complaints and Information Service Manager
Complaints and Information Team
Enfield Council