Speaker 1 ([00:31](https://www.temi.com/editor/t/JlU4nX52pNs_bawLXJuJQHGzsLUlIK8UZNSAv--Ac7uS5Fj5LH1VnFDFzFOhClPdn18V_-fRiG00JGglaAFrEwH8KUE?loadFrom=SharedLink&ts=31.56)):

Kay Osborne 11:09 10/09/2020

New Speaker ([00:31](https://www.temi.com/editor/t/JlU4nX52pNs_bawLXJuJQHGzsLUlIK8UZNSAv--Ac7uS5Fj5LH1VnFDFzFOhClPdn18V_-fRiG00JGglaAFrEwH8KUE?loadFrom=SharedLink&ts=31.56)):

Kay Osborne is currently unavailable. Please leave a message. After the tone. When you have finished, please hang up or press the pound key for more options.