

**From:** Kay Osborne <Kay.Osborne@Enfield.gov.uk>  
**Sent time:** 13/08/2020 01:41:45 PM  
**To:** Rewired Rewired <re\_wired@ymail.com>  
**Subject:** RE: Kay Osborne letter asked for [SEC=OFFICIAL]

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Classification: OFFICIAL

Dear Mr Cordell

Many thanks for your email.

I note the contents and look forward to receiving a letter/email from you as what you are claiming for and why you consider the Council to be at fault.

Kind regards

**Kay Osborne Dip CII**  
Insurance Manager  
Audit & Risk Management  
London Borough of Enfield  
Silver Street  
Enfield  
EN1 3XF

[insurance@enfield.gov.uk](mailto:insurance@enfield.gov.uk)  
020 8379 3003

[Kay.osborne@enfield.gov.uk](mailto:Kay.osborne@enfield.gov.uk)  
020 8379 1476

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**From:** Rewired Rewired <re\_wired@ymail.com>  
**Sent:** 13 August 2020 13:18  
**To:** Kay Osborne <Kay.Osborne@Enfield.gov.uk>  
**Subject:** Re: Kay Osborne letter asked for [SEC=OFFICIAL]

Dear Kay Osborne

Thank you for the reply to my letter.

You have asked me for more information, which at this time I am dealing with, but may take me around a week in order to get the information you are asking for.

Regards

Simon

On Tuesday, 11 August 2020, 13:10:02 BST, Kay Osborne <[kay.osborne@enfield.gov.uk](mailto:kay.osborne@enfield.gov.uk)> wrote:

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Dear Mr Cordell

Many thanks for your attached letter.

Unfortunately as you are making a claim against the Council neither I or our Insurers are able to assist you in documenting your evidence against the Council.

In order that I can forward your claim to Insurers please confirm what you are claiming for and why you consider the Council to be at fault.

I look forward to hearing from you.

Kind regards

**Kay Osborne Dip CII**

Insurance Manager

Audit & Risk Management

London Borough of Enfield

Silver Street

Enfield

EN1 3XF

[insurance@enfield.gov.uk](mailto:insurance@enfield.gov.uk)

020 8379 3003

[Kay.osborne@enfield.gov.uk](mailto:Kay.osborne@enfield.gov.uk)

020 8379 1476

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**From:** Rewired Rewired <[re\\_wired@ymail.com](mailto:re_wired@ymail.com)>

**Sent:** 10 August 2020 14:19

**To:** Insurance <[insurance@enfield.gov.uk](mailto:insurance@enfield.gov.uk)>; Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>

**Subject:** RE: Kay Osborne letter asked for

Dear Kay Osborne

Thank you for taking the time to speak to me by phone last week please see attached letter you asked me to send to you.

Regards

Simon

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