

Police Officer; and that is of to days date and that is to be passed through to the borough and that is of today's date
Simon; and the days date is the 16th of the 2nd 2017
Police Officer; it certainty is
Simon; and you have put a message for me on the computer for Ian referial who is took over Jane Johnson's job back in regard's to
Police Officer; sir you are clearly looking to argue with some one
Simon; no I am not I am just trying to be straight with the facts madam
Police Officer; and I am telling you now that I have passed this on
Simon; I am not trying to argue with you I am just trying to be straight with the facts
Police Officer; and I have to go because I have other people I need to help
Simon; I can appreciate that but the call centre is built to handle 15,000 call's a day and if there was a football match on right now my one call should be a problem
Police Officer; and I have got to go right now
Simon; but my safety is a bigger concern as one person calling
Police Officer; phone put down

17/02/2017
Tape recording five z0000056
Out going call
Metropolitan Police introduction
Police Officer; Hello Metropolitan police what is your reason for calling
Simon; hello I have a few reason's to call I have general questions to ask your self, hum, basically my name and I Mr Simon Cordell and I would like to find out, I put in to cad number recently on the 16th and the 11th I believe in regards to asking an Ian rafial, who is the Sergeant of Edmonton police station to call me in regards to his officers that he is in charge of and notes were put down on the cad and I still have not revived a call back within 24 hours and it has been three days now and I still have not revived a call back in regards to this, so I was just wondering if you could put another cad in again asking him to call me again, because I have yes still to get his call and can I get a Cad number for this call please
Police Officer; yes of course you can
Simon: that is possible? all so I have another question I would like to ask
Police Officer; yes go on