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To: Lorraine Cordell
Cc: Dolly Ogunseye
Subject: RE: Complaint [SEC=UNCLASSIFIED]
Attachments: image005.png image006.png

Dear Mr Cordell
Thank you for the update but unless you are specific with the repair I cannot refer you to the correct person.
In terms of the complaint with your neighbour the Anti - Social Team will be in touch with you at home.
Regards Dawn Allen Tenancy Management Officer Council Housing The Edmonton Centre 36-44 South Mall Edmonton N9 0TN

Sent: 21 September 2015 16:14
From: Lorraine Cordell
[mailto:lorraine32@blueyonder.co.uk]

To: Dawn Allen
Subject: RE: Complaint
[SEC=UNCLASSIFIED]

Dear Dawn Allen
My Mother has sent emails in of complaints about the repairs more then once and made lots of phone calls.
There does seem to be an issue of things not being logged on the system and reports going missing.
But I sure if you looked you could find them.
But I am tried of getting the run about and waiting for years for things to be done.
And a call was made to the Antisocial Behaviour Team today and they again gave me your details, so once again it seems nothing will get done about the neighbour.
My mother has now made a call to the Assistant Director Community Housing Services and they have taken a lot of notes, and your name and I should be getting a call back and she has now booked to see the MP and will being all the information that has been gathered along to the MP to see what they can do.
Regards