

would have equalled to the same conditions as being outside in the open cold air!

In the winter things go a lot worse, I needed more than just your normal extra protection off winter covers so to try my best to keep warm.

I realised that due to my housing disrepair issues I became unwell all the time due to being so cold all the time and this did have a large impact on my health, making me have a personal injury!

This unforgettably caused me sleep disturbance, headache, prevention of enjoyment, and a breach of trust for Enfield Councils legal working policy's frameworks and employees.

Enfield Council not doing work that should have been done induced more infusing into the existing problems.

I did buy myself an electric heater but the cost of running this was very high also and at my expense.

As prior mentioned I had surveyor after surveyor out to my flat but each time every different person in attendance, would say the work would get done and yet it never got completed.

In 2015 after another complaint was put into the Enfield councils complaints department, but on this occasion my mother called in upset and this was in the year of 2015; regarding the heating, holes in the window, missing floorboards and re occurrence of damp, when on the phone she got shocked by the Enfield councils reasonable person whom explained to her that I had removed all my flats heating pipe work and this is why the heating never got replaced in them past years and that the Enfield Council were attempting to charge me nearly £4000 to replace my heating.

My mother got upset at hearing what the lady said to her on the phone, and as a consequence she explained to the lady that she wanted for her to arrange a manager and surveyor to come to the flat and that this must happen within the next few days from then on, so to re analyse the situation then in hand by the complaint departments reasonable persons, and my mother continued her conversation by expressing; if she had to she would lift the rest of the flooring up in my flat to prove the pipe work was all in place and show that the rest including the bedroom and bathroom were still there.

At this the lady explained while still on the phone that there is no need for what my mother told her to happen and that the council will replace the heating system, but the problems did not stop for me there again and as a continuation the Enfield Council employees then sent the surveyors out to my flat to oversee and then order to replace the heating system but survivors or council employees had told the sub-contractors that I had removed all the pipe work, to the point no one wanted to come out and do the work.

The sub-contractor was very shocked to see all the pipework still in place and also said that he is glad that he meet me, and saw the truth himself.

I also worked on the Confidentiality Agreement Between; - Company Director Simon Cordell of Too Smooth LTD and \*\*\*\*\* and I continued to Study and finish at the Time Start: 08:00Am and Time End: 10:00Pm!

My mother worked on building my company website for me with others at the Time Start: 09:00 Am and Time End: 07:30 Pm!