

**Simon:** My bathroom light is disconnected right now.

**Mother:** And.

**Louise Brown:** Yes.

**Mother:** And then I contacted them back the next day and I said to them the ceiling is still to wet to actually re connect that back up it would be dangerous.

**Katie:** So is there still no electric in the bathroom.

**Mother:** And I said you are going to need to leave to your going to need to let it dry out before you come and reconnect it back up, then I got a phone call from them say now they believe the leak is coming from 117 that is the third floor up.

**Mother:** Because it is privately leased their going to come down and speak to Simon today, so I said OK, no problem because they have then got to pay for he damage that was then done. Louise Brown:

**Mother:** Err so the people from 117 come down and they said we have got no leak we have had someone come in and check and there is no leak.

**Katie:** Simon.

**Doctor:** See you.

**END of Conversion of Audio Transcripts:**  
A copy of the footage is available at request.