

Environmental & Community  
Safety  
B  
Block North  
Civic  
Centre  
Enfield  
EN1  
3XA  
Tel:  
020 8379 5354  
Mob:  
07583115576

**22/03/2017**

**23/03/2017**

From: Paige Christie  
Sent: 23 March 2017 15:01  
To: 're\_wired@ymail.com'  
Subject: Transfer Mr Cordell,  
We are writing to let you know that, from 1st April 2017 we will no longer be providing the NHS Complaints Advocacy Service in your borough.

From 1 April 2017, the NHS Complaints Advocacy Service will be provided by POHWER. We have included some contact details for POHWER below but would request that you do not contact them regarding your complaint until after the start of the new contract on 1 April 2017.

**24/03/2017**

**25/03/2017**

Subject: Re: Website  
From: Lorraine Cordell  
(lorraine32@blueyonder.co.uk)