

Gray came round on the 12/07/2017 this was then added to a report sent to me on the 19/07/2017 by Lemmy Nwabuisi, in there was a report by Sarah Fletcher dated 24/02/2017 about the wall. What I can not understand if Sarah Fletcher had a problem with this dated back to 24/02/2017 why were we never informed. As said on the visit if this is a problem I will get my builder to replace the part of the wall that was removed it is not a big wall that was removed only half a section of part of a wall and not the full wall, and if I had been told at any time there was a problem with this I would have got it replaced via my builder. I can not understand why no one informed us of this if anyone from Enfield Council through it was an issue. It does not look unsightly and was completed professionally.

I was very pleased when I asked the plumbers and they informed me the problem regarding the water pressure (which has continually been blamed on my son including by Mr Neville Gray who had never seen the plumbing) was in fact no fault of my son's and was in fact a problem with the pipe work outside the jurisdiction of my son property. There seems to be lies stemming from Enfield Council and the flats above which state my son has said he was restricting the water. Why would my son state this if he was having water pressure issues also and wanted it fixed? I would like this looked into to find out where these rumours and lies have come from, considering Enfield Council, Thames Water and private plumbers which were sent from 117 had been to my son's flat on numerous occasions and have categorically stated the water pressure problem was not my son's fault this should have been on Enfield Councils system and I would like reasons as to why they were not. Please tell me who is not doing there job?

On the 12/07/2017 in the AM, I would also like to know why Mr Neville Gray said that my son had something in his flat that was controlling the water to the other flats more then once while being rude and superior. Also I would like an explanation from Mr Neville Gray about his conduct on the same day in the PM as to why when he received a call from the tenants of 117 to say they had no water, that he tried to bully himself into my son's flat because he believed my son was messing with the water, If the systems were up to date he would have known there was no way my son could be tampering with the water. He had also been told my son was very unwell and made an appointment with me for my son for the Monday 17/07/2017 at 14:00 hours. I do not understand what he would have gained from getting into my son's flat as he is not a plumber and he did not have one with him at any point on the 12/07/2017. He was very unprofessional and we believe that because he did not get his own way on this date this is why it has been taken to court and my son now has an injunction. To me this is sheer victimization. I believe the whole situation could have been avoided if Mr Neville Gray would have done his job with even a modicum of professionalism.

What I still cannot understand is why Mr Neville Gray arranged that meeting on the 12/07/2017 with the landlord and tenants of 117 they had been speaking for days before hand on the phone, It would have been courteous and professional to have looked at this system and rang me for an appointment to gain access to my son flat as it clearly states on the system to call me 1st before going to my son's home, also his lack of foresight by not checking the system about 113 at this point he would have released that tenant from 113 had been evicted and Enfield Council had the keys. It seems a private flat owner deserves courtesy, where as council tenants have to jump when the council says jump. Tell me this is fair?

I was very upset and I think you saw this when you was about to leave and we were standing in the communal area of the block and Neville Gray saw the CCTV camera in the communal area and right away said see your son has got a CCTV camera in a way like he was happy he had found something on my son had done wrong, I stated that is not my son's and you need to stop blaming my son for everything, I was happy I think you noticed this too, and checked the wire and where it was going to and said this is not going into my son's flat it was going into the cupboard next to my son's front door which no tenant has access to. At that Mr Neville