

At the end of 2008 when the damp floorboards got lifted up in my bedroom I suffered the floorboards in the bathroom getting lifted up and afterwards not laid back down correctly in a timely and safe manner, I got told I could not get allowed back into to my bedroom but the bathroom was ok to enter.

The reason that the floorboards could not get re-laid in my bedroom and bathroom was because the bedroom radiator pipe leads to the other radiator in the bathroom, this is because they both share a u bend under the floorboards into each other and the radiators are on opposite sides of the wall from one and other!

The metal pipe had fractured under the floorboards causing each room to flood not noticeably since I moved into my home, until detected.

This error caused me to lose water pressure in my boiler system, so this leaking water added to the damp issues

when after noticed another survivor came out to my address to oversee the problem and agreed for a new heating system to get installed through the flat and order for the system to get decommissioned, so for the flat to be ready for the new installation, with an addition of a temporary piece of wooding for the floor to get laid, as by this stage I got left with no floor boards in the bathroom and bedroom inclusive of no working heating apparatus as intended to get fixed and fitted and holes in my kitchen window a bathroom window and a water collection machine.

No reasonable persons attended again for months until many more complaints went in again. And a person attended and laid temporary flooring!

This lack of organisation on the Council's behalf and their subcontractors caused me to suffer.

After many complaints, the floors did get replaced.

In the months of June and / or July 2015, the initial main emergency problems got finally addressed and the heating system got reinstated so to be rectified to a degree but the damp still persists to occur even years after!

Mutual emergency repairs that must get met to the correct ISO standard of fair living standards got neglected for years, at my loss of living.

The damage that my life got left in due to lack of negligence caused me sufferings because of housing disrepair and surely is not acceptable.

Undone housing repairs getting left to incline rather than getting made to be that of a non-persistent issue, once reported to the council's reasonable persons caused these problems to escalate and this neglect made it so that in the winter months my bedroom smelt of damp and mouldy toxins, as an example of the extent of damage I suffered the complete loss of my clothing, bed and bedding, causing additional bills, electrical items and life's stability also that of the extra house upkeep costs, and I lost mutual amounts of personal memorabilia!

This damp over the years and trying for the first years to get the problems addressed caused me, a great deal of stress and bad health.

In the time of me making my official complaints the Enfield Council came to their rented address and the council explained to me, when they also see the extent of the living conditions that they will upkeep their repairs in the flat to the correct living standards, without any work commencing, as agreed by them, after the council's survivors made their departure from my rented flat.

At no fault of my own and for an unfair amount of time my flat stayed so cold if it were not for me needing my home to live in, it