

complete loss of my clothing, bed and bedding, causing additional bills, electrical items and life's stability also that of the extra house upkeep costs, and I lost mutable amounts of personal memorabilia!

This damp over the years and trying for the first years to get the problems addressed caused me, a great deal of stress and bad health.

In the time of me making my official complaints the Enfield Council came to there rented address and the council explained too me, when they also see the extent of the living conditions that they will upkeep the repairs in the flat too the correct living standards, without any work commencing, as agreed by them, after the councils survivors made their departure from my rented flat.

At no fault of my own and for an unfair amount of time my flat stayed so cold if it were not for me needing my home to live in, it would have equalled to the same conditions as being outside in the open cold air!

In the winter things go a lot worse, I needed more than just your normal extra protection off winter covers so to try my best to keep warm.

I realised that due to my housing disrepair issues I became unwell all the time due to being so cold all the time and this did have a large impact on my health, making me have a personal injury!

This unforgettably caused me sleep disturbance, headache, prevention of enjoyment, and a breach of trust for Enfield Councils legal working policy's frameworks and employees. Enfield Council not doing work that should have been done induced more infusing into the existing problems.

I did buy myself an electric heater but the cost of running this was very high also and at my expense.

As prior mentioned I had surveyor after surveyor out to my flat but each time every different person in attendance, would say the work would get done and yet it never got completed.

In 2015 after another complaint was put into the Enfield councils complaints department, but on this occasion my mother called in upset and this was in the year of 2015; regarding the heating, holes in the window, missing floorboards and re occurrence of damp, **when on the phone she got shocked by the Enfield councils reasonable person whom explained to her that I had removed all my flats heating pipe work and this is why the heating never got replaced in them past years and that the Enfield Council were attempting to charge me nearly £4000 to replace my heating.**

this section is wrong on the 02/03/2015 I was sick of making calls to the council regarding your heating and nothing getting done I emailed a complaint to them, regarding multiple issues and repairs not getting done including your heating, the council once they had this email started to get jobs done on the list but still nothing regarding your heating. in May 2015 I got a call from a lady from the council regarding your heating, saying you had removed all your pipe-work, in 2015 and you know the rest from here.