

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent time: 10/11/2017 06:23:11 PM
To: Rewired Rewired <re_wired@ymail.com>
Subject: RE: Does this read any better?
Attachments: flat-damage-2006-onwards.doc

[here read attached](#)

From: Rewired Rewired [mailto:re_wired@ymail.com]
Sent: 10 November 2017 17:27
To: Lorraine Cordell
Subject: Does this read any better?

Issues with My Housing Disrepair!
Working on My Website!

In 2006 when I first moved into my flat it never seemed to be in a bad state of living condition, due to it being decorated by the Enfield Council ready for me to move into.

After the first few months, I started to notice the walls and ceilings had started to get covered in mould and then on started to take picture evidence of my sufferings.

I declared to the relevant body's that my flat had really bad damp and it took mutable calls and emails to the Enfield Complaints departments reasonable persons whom over that period of time sent many different visiting surveyors to get the emergency graded problems fixed and without any fault of my own this somehow took a couple of years to get rectified with a disappointing completion date of the year of 2008.

This damp caused me the loss of enjoyment of my flat and damage to most of my personal property at no fault of my own again I must stress and I had to have a machine in my bedroom to remove the water before and after the contractors started the important works.

The well needed Industrial water removal machine to dry out flat got installed right away, the only time I got allowed into the bedroom was to empty the bucket of water the machine collected that did, in the beginning, fill up many times a day, as the months continued to pass by the amount of unneeded stored water became less and less, right up until the council and the Enfield homes reasonable persons where able to start the needed work.

By this time the initial problem of cause for the damp had gotten documented to be because of bad ventilation within the estates premises around the year of 2007 and as a resolution to the problem an air ventilation system got agreed to get adapted to the premises, the works involved in the installation of this air system meant that I had to have large circular holes cut into my kitchen window that leads to my back garden and that of my bathroom window that leads to the main street, the hardware to the ventilation system got delayed to get installed for a much longer time frame than anticipated in fact it took another two or three years latter in the year of 2010, leaving my home insured and this happened at no fault of my own yet again, I got left with holes in my windows.

Even low the flat stayed in an unlivable state of condition through the years of 2006 till 2008 I got made to live in my flat, and after some of the disrepair issues got fixed with the walls and ceilings inside of my flat continued to suffer from the damp issues due to the floorboards going rotten after the first repairs, causing sinking floors and this once again made the flat unliveable due to the dangerous risks involved from the year 2008 till 2010.

I had no flooring laid down in my bedroom as you walked into the room for a long time in between these years because my feet had fallen through the wooden floorboard.

In this time frame, my heating boiler started to also give me lots of issues and the council replaced the main board more than once.

At the end of 2008 when the damp floorboards got lifted up in my bedroom I suffered the floorboards in the bathroom getting lifted up and afterwards not laid back down correctly in a timely and safe manner, I got told I could not get allowed back into to my bedroom but the bathroom was ok to enter.

The reason that the floorboards could not get re-laid in my bedroom and bathroom was because the bedroom radiator pipe leads to the other radiator in the bathroom, this is because they both share a u bend under the floorboards into each other and the radiators are on opposite sides of the wall from one and other!

The metal pipe had fractured under the floorboards causing each room to flood not noticeably since I moved into my home, until detected.

This error caused me to lose water pressure in my boiler system, so this leaking water added to the damp issues

when after noticed another survivor came out to my address to oversee the problem and agreed for a new heating system to get installed through the flat and order for the system to get decommissioned, so for the flat to be ready for the new installation, with an addition of a temporary piece of wooding for the floor to get laid, as by this stage I got left with no floor boards in the bathroom and bedroom inclusive of no working heating apparatus as intended to get fixed and fitted and holes in my kitchen window a bathroom window and a water collection machine.

No reasonable persons attended again for months until many more complaints went in again. And a person attended and laid temporary flooring!

This lack of organisation on the Council's behalf and their subcontractors caused me to suffer.

After many complaints, the floors did get replaced.

In the months of June and / or July 2015, the initial main emergency problems got finally addressed and the heating system got reinstated so to be rectified to a degree but the damp still persists to occur even years after!

Mutual emergency repairs that must get met to the correct ISO standard of fair living standards got neglected for years, at my loss of living.

The damage that my life got left in due to lack of negligence caused me sufferings because of housing disrepair and surely is not acceptable.

Undone housing repairs getting left to incline rather than getting made to be that of a non-persistent issue, once reported to the council's reasonable persons caused these problems to escalate and this neglect made it so that in the winter months my bedroom smelt of damp and mouldy toxins, as an example of the extent of damage I suffered the complete loss of my clothing, bed and bedding, causing additional bills, electrical items and life's stability also that of the extra house upkeep costs, and I lost mutual amounts of personal memorabilia!

This damp over the years and trying for the first years to get the problems addressed caused me, a great deal of stress and bad health.

In the time of me making my official complaints the Enfield Council came to their rented address and the council explained to me, when they also see the extent of the living conditions that they will upkeep their repairs in the flat to the correct living standards, without any work commencing, as agreed by them, after the council's survivors made their departure from my rented flat.

At no fault of my own and for an unfair amount of time my flat stayed so cold if it were not for me needing my home to live in, it

would have equalled to the same conditions as being outside in the open cold air!

In the winter things go a lot worse, I needed more than just your normal extra protection off winter covers so to try my best to keep warm.

I realised that due to my housing disrepair issues I became unwell all the time due to being so cold all the time and this did have a large impact on my health, making me have a personal injury!

This unforgettably caused me sleep disturbance, headache, prevention of enjoyment, and a breach of trust for Enfield Councils legal working policy's frameworks and employees.

Enfield Council not doing work that should have been done induced more infusing into the existing problems.

I did buy myself an electric heater but the cost of running this was very high also and at my expense.

As prior mentioned I had surveyor after surveyor out to my flat but each time every different person in attendance, would say the work would get done and yet it never got completed.

In 2015 after another complaint was put into the Enfield councils complaints department, but on this occasion my mother called in upset and this was in the year of 2015; regarding the heating, holes in the window, missing floorboards and re occurrence of damp, when on the phone she got shocked by the Enfield councils reasonable person whom explained to her that I had removed all my flats heating pipe work and this is why the heating never got replaced in them past years and that the Enfield Council were attempting to charge me nearly £4000 to replace my heating.

My mother got upset at hearing what the lady said to her on the phone, and as a consequence she explained to the lady that she wanted for her to arrange a manager and surveyor to come to the flat and that this must happen within the next few days from then on, so to re analyse the situation then in hand by the complaint departments reasonable persons, and my mother continued her conversation by expressing; if she had to she would lift the rest of the flooring up in my flat to prove the pipe work was all in place and show that the rest including the bedroom and bathroom were still there.

At this the lady explained while still on the phone that there is no need for what my mother told her to happen and that the council will replace the heating system, but the problems did not stop for me there again and as a continuation the Enfield Council employees then sent the surveyors out to my flat to oversee and then order to replace the heating system but survivors or council employees had told the sub-contractors that I had removed all the pipe work, to the point no one wanted to come out and do the work.

The sub-contractor was very shocked to see all the pipework still in place and also said that he is glad that he meet me, and saw the truth himself.

I also worked on the Confidentiality Agreement Between; - Company Director Simon Cordell of Too Smooth LTD and ***** and I continued to Study and finish at the Time Start: 08:00Am and Time End: 10:00Pm!

My mother worked on building my company website for me with others at the Time Start: 09:00 Am and Time End: 07:30 Pm!

In 2006 when I first moved into my flat it never seemed to be in a bad state of living condition, due to it being decorated by the Enfield Council ready for me to move into. After the first few months, I started to notice the walls and ceilings had started to get covered in mould and then on started to take picture evidence of my sufferings.

I declared to the relevant body's that my flat had really bad damp and it took mutable calls and emails to the Enfield Complaints departments reasonable persons whom over that period of time sent many different visiting surveyors to get the emergency graded problems fixed and without any fault of my own this somehow took a couple of years to get rectified with a disappointing completion date of the year of 2008.

This damp caused me the loss of enjoyment of my flat and damage to most of my personal property at no fault of my own again I must stress and I had to have a machine in my bedroom to remove the water before and after the contractors started the important works.

The well needed Industrial water removal machine to dry out flat got installed right away, the only time I got allowed into the bedroom was to empty the bucket of water the machine collected that did, in the beginning, fill up many times a day, as the months continued to pass by the amount of unneeded stored water became less and less, right up until the council and the Enfield homes reasonable persons where able to start the needed work.

By this time the initial problem of cause for the damp had gotten documented to be because of bad ventilation within the estates premises around the year of 2007 and as a resolution to the problem an air ventilation system got agreed to get adapted to the premises, the works involved in the installation of this air system meant that I had to have large circular holes cut into my kitchen window that leads to my back garden and that of my bathroom window that leads to the main street, the hardware to the ventilation system got delayed to get installed for a much longer time frame than anticipated in fact it took another two or three years **latter later** in the year of 2010, leaving my home insured and this happened at no fault of my own yet again, I got left with holes in my windows.

Even **low thought** the flat stayed in an unliveable state of condition through the years of 2006 till 2008 I got made to live in my flat, and after some of the disrepair issues got fixed with the walls and ceilings inside of my flat continued to suffer from the damp issues due to the floorboards going rotten after the first repairs, causing sinking floors and this once again made the flat unliveable due to the dangerous risks involved from the year 2008 till 2010.

I had no flooring laid down in my bedroom as you walked into the room for a long time in between these years because my feet had fallen through the wooden floorboard.

In this time frame, my heating boiler started to also give me lots of issues and the council replaced the main board more than once.

At the end of 2008 when the damp floorboards got lifted up in my bedroom I suffered the floorboards in the bathroom getting lifted up and afterwards not laid back down correctly in a timely and safe manner, I got told I could not get allowed back into to my bedroom but the bathroom was ok to enter [with boarding to walk on](#).

The reason that the floorboards could not get re-laid in my bedroom and bathroom was because the bedroom radiator pipe leads to the other radiator in the bathroom, this is because they both share a u bend under the floorboards into each other and the radiators are on opposite sides of the wall from one and other!

The metal pipe had fractured under the floorboards causing each room to flood not noticeably since I moved into my home, until detected.

This error caused me to lose water pressure in my boiler system, so this leaking water added to the damp issues

when after noticed another survivor came out to my address to oversee the problem and agreed for a new heating system to get installed thought the flat and [orderd ordered](#) for the system to get decommissioned, so for the flat to be ready for the new [instelation installation](#), with an addition of a [tempory temporary](#) peace of wooding for the floor to get laid, as by this stage I got left with no floor boards in the bathroom and bedroom inclusive of no working heating apparatus as intended to get fixed and fitted and holes in my kitchen window a bathroom window and a water collection machine.

No reasonable persons attended again for months until many more complaints went in again. And a person attended and laid [tempory temporary](#) flooring!

This lack of organisation on the Councils behalf and there subcontractors caused me to suffer.

After many complaints, the floors did get replaced.

In the [months timeframe](#) of 19 June 2015 and 31 July 2015, the initial main emergency problems got finally addressed and the heating system got reinstated so to be rectified to a degree but the damp still prosiest to occur even years after!

Mutable emergency repairs that must get met to the correct ISO standard of fair living standards got neglected for years, at my loss of living.

The damage that my live got left in due to lack of negligence caused me sufferings because off housing disrepair and surely is not acceptable. Undone housing repairs getting left to incline rather than getting made to be that of a none persistent issue, once reported to the councils reasonable persons caused these problems to escalate and this neglect made it so that in the winter months my bedroom smelt of damp and mouldy toxins, as a example of the extent of damage I suffered the

complete loss of my clothing, bed and bedding, causing additional bills, electrical items and life's stability also that of the extra house upkeep costs, and I lost mutable amounts of personal memorabilia!

This damp over the years and trying for the first years to get the problems addressed caused me, a great deal of stress and bad health.

In the time of me making my official complaints the Enfield Council came to there rented address and the council explained too me, when they also see the extent of the living conditions that they will upkeep the repairs in the flat too the correct living standards, without any work commencing, as agreed by them, after the councils survivors made their departure from my rented flat.

At no fault of my own and for an unfair amount of time my flat stayed so cold if it were not for me needing my home to live in, it would have equalled to the same conditions as being outside in the open cold air!

In the winter things go a lot worse, I needed more than just your normal extra protection off winter covers so to try my best to keep warm.

I realised that due to my housing disrepair issues I became unwell all the time due to being so cold all the time and this did have a large impact on my health, making me have a personal injury!

This unforgettably caused me sleep disturbance, headache, prevention of enjoyment, and a breach of trust for Enfield Councils legal working policy's frameworks and employees. Enfield Council not doing work that should have been done induced more infusing into the existing problems.

I did buy myself an electric heater but the cost of running this was very high also and at my expense.

As prior mentioned I had surveyor after surveyor out to my flat but each time every different person in attendance, would say the work would get done and yet it never got completed.

In 2015 after another complaint was put into the Enfield councils complaints department, but on this occasion my mother called in upset and this was in the year of 2015; regarding the heating, holes in the window, missing floorboards and re occurrence of damp, when on the phone she got shocked by the Enfield councils reasonable person whom explained to her that I had removed all my flats heating pipe work and this is why the heating never got replaced in them past years and that the Enfield Council were attempting to charge me nearly £4000 to replace my heating.

this section is wrong on the 02/03/2015 I was sick of making calls to the council regarding your heating and nothing getting done I emailed a complaint to them, regarding multiple issues and repairs not getting done including your heating, the council once they had this email started to get jobs done on the list but still nothing regarding your heating. in May 2015 I got a call from a lady from the council regarding your heating, saying you had removed all your pipe-work, in 2015 and you know the rest from here.

My mother got upset at hearing what the lady said to her on the phone, and as a consequence she explained to the lady that she wanted for her to arrange a manager and surveyor to come to the flat and that this must happen within the next few days from then on, so to re-analyse the situation then in hand by the complaint departments reasonable persons, and my mother continued her conversation by expressing; if she had to she would lift the rest of the flooring up in my flat to prove the pipe work was all in place and show that the rest including the bedroom and bathroom were still there.

At this the lady explained while still on the phone that there is no need for what my mother told her to happen and that the council will replace the heating system, but the problems did not stop for me there again and as a continuation the Enfield Council employees then sent the surveyors out to my flat to oversee and then order to replace the heating system but survivors or council employees had told the sub-contractors that I had removed all the pipe work, to the point no one wanted to come out and do the work. The sub-contractor was very shocked to see all the **pipework** **pipe-work** still in place and also said that he is glad that he meet me, and saw the truth himself.

I also worked on the Confidentiality Agreement Between; - Company Director Simon Cordell of Too Smooth LTD and ***** and I continued to Study and finish at the Time Start: 08:00Am and Time End: 10:00Pm!

My mother worked on building my company website for me with others at the Time Start: 09:00 Am and Time End: 07:30 Pm!

14/05/2008 the pictures were taken of your flat,