

If you contact us, use this reference:  
JH653813B - PIP.6000



Department  
for Work &  
Pensions

Miss Deon Benjamin  
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Enfield  
EN3 4SN

Personal Independence Payment  
2,  
Mail Handling Site A,  
Wolverhampton,  
WV98 1AB

[www.gov.uk](http://www.gov.uk)

Telephone: **0800 121 4433**

Textphone: **0800 121 4493**

15 March 2018

## Personal Independence Payment

### About your consultation

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Dear Miss Benjamin

You were contacted earlier to tell you that you had to attend a consultation with a health professional on 01 February 2018, before we can make a decision on your claim for Personal Independence Payment. Because you didn't attend your consultation we will disallow your claim to Personal Independence Payment unless you provide us with a good reason why you couldn't attend.

### What we want you to do

Please answer the questions on the page called '**Your reply**' and send the reply back to us straightaway. You'll need to sign and date it. You can use the envelope we've sent you. It doesn't need a stamp.

On the last page of the '**Your reply**' form, you'll see the return address. Put the completed form in the envelope provided so that the address shows through the window of the envelope.

Please tell us why you did not attend the consultation on 01 February 2018 and give details of any documents you will be sending us with this reply. We need to see any documents that support your reasons for not attending the consultation. For example, appointment cards or evidence of illness which prevented you from attending and from telling us that you weren't able to attend. If you don't provide the information we've asked for by 15 April 2018, or we decide that you didn't have a good reason for not attending your consultation, we will not award you and may disallow any existing entitlement to Personal Independence Payment.

If you have recently changed address, please tell us your new address and the date you moved in.