

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent time: 12/11/2019 11:25:44 AM
To: re_wired@ymail.com
Subject: RE; DWP-Letter-30-10-2019-Rent-Statment-2019
Attachments: Simon-Rent-Account-2019.pdf Simon-DWP-30-10-2019.pdf

Please see attached



Website: www.jobcentreplus.gov.uk

Your ref is **JH 65 38 11 D**
Please tell us this number if
you get in touch with us.

MR S P CORDELL
109 BURNCROFT AV
ENFIELD
MIDDX
EN3 7JQ

Stratford Benefit Centre
Mail Handling Site A
Wolverhampton

WV98 1LA

Our phone number is : **0800 1690310**
Date : **30 OCT 2019**

Deductions from Employment and Support Allowance

We have been deducting money from your Employment and Support Allowance. The amount will change from 29/10/19.

Details of the deduction(s) that has changed is shown on the enclosed page(s).

How much we will take from your Employment and Support Allowance

This table shows the deductions that will be taken from your Employment and Support Allowance.

Date deductions start	Date deductions end	Total weekly deductions
29/10/19	03/02/20	£16.13
04/02/20	10/02/20	£16.13
11/02/20		£11.13

The above table cannot show more than six changes to the amount being deducted from your Employment and Support Allowance. If there are more than six changes, tables on the attached pages will show how they affect each type of deduction.

If there is no final date in the 'date deductions end' column then the deductions will carry on.

Deductions from Employment and Support Allowance

Details of the deduction/s are shown in the table/s below.

Creditor Name : LONDON NORTH EAST HMCTS
Customer Ref No : 13039124P TH

We have been asked to take money each week from your Employment and Support Allowance for your Fines and pay it to LONDON NORTH EAST HMCTS .

We will stop taking this money on 10/02/20. If you want to know more about this, get in touch with us. Our address and phone number are at the top of this letter.

When we stop taking this money you must get in touch with LONDON NORTH EAST HMCTS to arrange your payments. We have told them that we will stop taking money from your Employment and Support Allowance.

How much we will take from your Employment and Support Allowance

Date deductions start	Date deductions end	Weekly current amount	Weekly arrears amount	Total weekly amount
29/10/19	03/02/20		£5.00	£5.00
04/02/20	10/02/20		£5.00	£5.00

If there is no final date in the 'date deductions end' column then the deductions will carry on.

What to do if you think this decision is wrong

If you think the decision is wrong, please get in touch with us by telephone or in writing, **within one month of the date of this letter**. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration**.

You, or someone who has the authority to act for you, can:

- ask us for an explanation of the decision, or
- ask for a written statement of reasons for the decision, if we have not already sent one
- ask us to look at the decision again, to see if it can be changed. There may be some facts you think we have overlooked, or you may have further information that affects the decision.

When we have looked at the decision again, we will send you a letter explaining what we have done. We call this a **Mandatory Reconsideration Notice**. This will include the information you need to be able to appeal.

You cannot appeal against a decision to take deductions to pay back:

- a loan from the Social Fund;
- a Short Term Benefit Advance;
- an overpayment;
- a payment from the Out of Hours Service;
- any penalty you agreed to pay back.

More information - Help and Advice

You can get advice on benefit matters from the Citizens Advice Bureau or Local Law Centre. Solicitors can also give you free advice under the Legal Advice and Assistance Scheme. But before you consult a solicitor, make sure that the advice is free. You cannot get any help from this department to meet charges made by a solicitor for advice.

It will help the advice centre if you take this letter with you to show them.

Please keep this letter for your information

It will help us if you have this letter when you make any enquiries or need an explanation about the decision.

Statement of your Rent Account

Please quote this payment reference number whenever you contact us: **497630**

Sign up for an online Enfield Connected account to make your payments and manage your account - www.enfield.gov.uk

MR S CORDELL
109, Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

00070



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DATE	TRANSACTION TYPE	DEBIT	CREDIT	BALANCE
25-FEB-2019	Balance B/F			-11.70 Credit
04-MAR-2019	Standard Debit	98.24		86.54 Debit
04-MAR-2019	HB Weekly Rebate		91.79	-5.25 Credit
11-MAR-2019	Standard Debit	98.24		92.99 Debit
11-MAR-2019	HB Weekly Rebate		91.79	1.20 Debit
18-MAR-2019	Standard Debit	98.24		99.44 Debit
18-MAR-2019	HB Weekly Rebate		91.79	7.65 Debit
25-MAR-2019	Standard Debit	98.24		105.89 Debit
25-MAR-2019	HB Weekly Rebate		91.79	14.10 Debit
01-APR-2019	Standard Debit	98.52		112.62 Debit
01-APR-2019	HB Weekly Rebate		91.09	21.53 Debit
08-APR-2019	Standard Debit	98.52		120.05 Debit
08-APR-2019	HB Weekly Rebate		91.09	28.96 Debit
15-APR-2019	Standard Debit	98.52		127.48 Debit
15-APR-2019	HB Weekly Rebate		91.09	36.39 Debit
22-APR-2019	Standard Debit	98.52		134.91 Debit
22-APR-2019	HB Weekly Rebate		91.09	43.82 Debit
29-APR-2019	Standard Debit	98.52		142.34 Debit
29-APR-2019	HB Weekly Rebate		91.09	51.25 Debit
06-MAY-2019	Standard Debit	98.52		149.77 Debit
06-MAY-2019	HB Weekly Rebate		91.09	58.68 Debit
13-MAY-2019	Standard Debit	98.52		157.20 Debit
13-MAY-2019	HB Weekly Rebate		91.09	66.11 Debit
20-MAY-2019	Standard Debit	98.52		164.63 Debit
20-MAY-2019	HB Weekly Rebate		91.09	73.54 Debit
27-MAY-2019	Standard Debit	98.52		172.06 Debit
27-MAY-2019	HB Weekly Rebate		91.09	80.97 Debit
03-JUN-2019	Standard Debit	98.52		179.49 Debit
03-JUN-2019	HB Weekly Rebate		91.09	88.40 Debit
10-JUN-2019	Standard Debit	98.52		186.92 Debit
10-JUN-2019	HB Weekly Rebate		91.09	95.83 Debit
17-JUN-2019	Standard Debit	98.52		194.35 Debit
17-JUN-2019	HB Weekly Rebate		91.09	103.26 Debit
24-JUN-2019	Standard Debit	98.52		201.78 Debit
24-JUN-2019	HB Weekly Rebate		91.09	110.69 Debit
01-JUL-2019	Standard Debit	98.52		209.21 Debit
01-JUL-2019	HB Weekly Rebate		91.09	118.12 Debit
08-JUL-2019	Standard Debit	98.52		216.64 Debit

For your Information

If your tenancy has ended, for example on the enforcement of a possession order or if you are not the tenant due to being left in use and occupation, payments are accepted for use and occupation of the property.

Please note any payments made less than 5 working days before the date of the statement may not be included.

If you are in receipt of Universal Credit, which replaces Housing benefit, it will be your responsibility to pay your rent direct to us from your Universal Credit payment.

Explanation of codes

HB - Housing Benefit

B/F - Balance brought forward

Manual adjustment - amounts manually credited or charged to your account

Debit adjustments - your account has been adjusted and the adjustment has been backdated

Standard debit - Weekly rent

Enfield Connected

Sign up for an online Enfield Connected account today to Save Time and Do It Online.

Enfield Connected puts lots of Council services in one place making it easier for you to report issues, request information and pay for bills quickly, and at a time which suits you best.

As an Enfield Council tenant your Enfield Connected account will also allow you to:

- Pay your Housing Rent
- Check your balance and payment history
- Use our benefits calculator to check your entitlement to benefits and apply for them online
- And more...

You can use your Enfield Connected account from almost anywhere using your smartphone, tablet or laptop. If you do not have access to the internet or would like help to set up your account, most Enfield libraries offer free use of their computers and have staff on hand to help you sign up for an Enfield Connected account.

Sign up for your Enfield Connected account today at: www.enfield.gov.uk/connected

DATE	TRANSACTION TYPE	DEBIT	CREDIT	BALANCE
08-JUL-2019	HB Weekly Rebate		91.09	125.55 Debit
15-JUL-2019	Standard Debit	98.52		224.07 Debit
15-JUL-2019	HB Weekly Rebate		91.09	132.98 Debit
22-JUL-2019	Standard Debit	98.52		231.50 Debit
22-JUL-2019	HB Weekly Rebate		91.09	140.41 Debit
29-JUL-2019	Standard Debit	98.52		238.93 Debit
29-JUL-2019	HB Weekly Rebate		91.09	147.84 Debit
05-AUG-2019	Standard Debit	98.52		246.36 Debit
05-AUG-2019	HB Weekly Rebate		91.09	155.27 Debit
12-AUG-2019	Standard Debit	98.52		253.79 Debit
12-AUG-2019	HB Weekly Rebate		91.09	162.70 Debit
19-AUG-2019	Standard Debit	98.52		261.22 Debit
19-AUG-2019	HB Weekly Rebate		91.09	170.13 Debit
26-AUG-2019	Standard Debit	98.52		268.65 Debit
29-AUG-2019	HB Weekly Rebate		91.09	177.56 Debit
02-SEP-2019	Standard Debit	98.52		276.08 Debit
02-SEP-2019	HB Weekly Rebate		91.09	184.99 Debit
09-SEP-2019	Standard Debit	98.52		283.51 Debit
09-SEP-2019	HB Weekly Rebate		91.09	192.42 Debit
16-SEP-2019	Standard Debit	98.52		290.94 Debit
16-SEP-2019	HB Weekly Rebate		91.09	199.85 Debit
23-SEP-2019	Standard Debit	98.52		298.37 Debit
23-SEP-2019	HB Weekly Rebate		91.09	207.28 Debit
30-SEP-2019	Standard Debit	98.52		305.80 Debit
30-SEP-2019	HB Weekly Rebate		91.09	214.71 Debit
07-OCT-2019	Standard Debit	98.52		313.23 Debit
07-OCT-2019	HB Weekly Rebate		91.09	222.14 Debit
14-OCT-2019	Standard Debit	98.52		320.66 Debit
14-OCT-2019	HB Weekly Rebate		91.09	229.57 Debit
21-OCT-2019	Standard Debit	98.52		328.09 Debit
21-OCT-2019	HB Weekly Rebate		91.09	237.00 Debit
28-OCT-2019	Standard Debit	98.52		335.52 Debit
28-OCT-2019	HB Weekly Rebate		91.09	244.43 Debit