

if a partnership, the  
number of partners\*

its annual turnover, annual income or net asset  
value (at the time you first complained)\*

\* We may ask you for evidence of this. Please phone us – or look on our website – for information about what types of businesses, charities and trusts can use our service.

### details of the business you think is responsible for your complaint

their name

KGM Underwriting Agencies Limited

their address  
(include postcode)

their phone number

### details of the adviser or business who *originally* sold the product or service you're complaining about (if different from the name above)

their name

their address  
(include postcode)

their phone number

### the kind of product or service you're complaining about

the name and type  
of product or service

Car/Motorcycle Insurance

any reference number (eg your account and sort code;  
hire-agreement or loan number; policy or claim number)

Policy No: MA57LDY    Claim No:    Reg No: CX52 JRZ

### please tell us what your complaint is about

Consumer is unhappy about insurance company because they originally voided his insurance due to not having tools in his vehicle. The consumer has continuously been stopped by police due to KGM not put down on the insurance database that he is insured. Consumer has incurred many costs in result of this and has also had his licence revoked.