From: Complaints

To: <u>lorraine32@blueyonder.co.uk</u>

Subject: Notification Case No 7692/2014 - Cordell

Date: 22 January 2015 15:10:26

Dear Mrs Cordell,

Please note our correct case number for future reference 7692/2014.

I apologise for the inconvenience.

Kind regards Cheryl

Mrs Cheryl Shannon Case Officer Complaints Lloyd's

Telephone +44 (0)1634 39 5693

www.lloyds.com

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